

Open Badge Network O2A1 Use case

Outcome O2A1 – Use Case	
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Author	Partner
Eric Rousselle	Discendum
Reviewer	Partner
Marta Jacyniuk-Lloyd	CamProf

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Author of the Use Case [name, organisation]	Filippo Bignami, SUPSI-DEASS						
Use Case Title	Hygiene management of a tool or appliance						
Date Created:	12.5.2017						
Which role(s) do you play in the context of this Use Case:							
Earners		Issuers	X	Audience		Displayers	
Other (please specify)							

Criteria	Specifically, the skills validated with badges will be as follows: 1. Select the dirty laundry 2. Cleaning of a tool or of a device 3. Rooms cleaning and keeping 4. Cleaning of bathrooms 5. Ironing a short-sleeved shirt
Context	Household/housekeepers in health-care setting
Users	The badge issued refers to a women working in a elderly residential home with the profile of skills "Addetta/addetto d'economia domestica CFP" (Hygiene management of a tool or appliance - Household/housekeeper worker CFP - Federal capacity certificate)
Description	For the household/housekeepers in health-care staff there are six operational skills fields with relevant competences: a) advising and customer services b) cleaning and preparation of the premises and furnishings c) carrying out linen process activities d) preparation and distribution of meals e) simple administrative work processing f) attention towards promotion of health
Benefits	The main benefit for the earner is that in a general frame of not formalized and certified competences, a part of her skills can be awarded and recognised.



	From the SUPSI-DEASS point of view the main benefit is the test of a new and perspectival tool performed.
Environment/platform	Stored on Openbadgeacademy.com
Usage scenarios	<p>Each of the above mentioned six skills (and fields of expertise) is in turn accompanied by specific actions that enable them and which have been the subject of discussion with the person issued, about what and how they are actually practiced. The aim of the discussion was to make the badges corresponding to reality and sustainable through formally recognized criteria which are the same as the official training in this area for obtaining the CFP (federal capacity certificate) mentioned above.</p> <p>This process was agreed with the management of the elderly care residential home FCPA and will then be validated also from this institution.</p>
Frameworks	Hygiene management of a tool or appliance - Household/housekeeper worker CFP - Federal capacity certificate, existing in Switzerland
Evidence	The evidence come from meetings and assessments done with the earner, the first on 01/10/2017 and the second on 18/10/2017 and one meeting with the employer on 07/02/2017. SUPSI-DEASS performed all the process.
User goal / value	Certification of specific competences not certified in other way.
Quality	<p>SUPSI-DEASS is a university of applied sciences issuing only internationally recognised certifications and the validation/endorsement is done from the elderly care residential home FCPA (employer of the worker).</p> <p>The badge has been identified and elaborated on the basis of three criteria:</p> <ul style="list-style-type: none"> • Self-assessment of the person involved • Use of officially recognized indicators for the evaluation of competences in the specific sector



	<ul style="list-style-type: none"> • Recognition by the specific labour market context
Notes and Issues:	<p>It is not an easy matter to describe competences, because they depend on a variety of characteristics and may be localised in different dimensions (e.g. in the degree of independence or the assessment of the complexity of a task). Nevertheless, the descriptions of various steps must clearly express the difference from one step to the next for the development of competence within a competence area. Like in this Swiss application and testing of OBN project, no specific determinants for differentiating the steps are given in advance, however, whenever it is reasonable, certain dimensions are included as reference points for the description of the competence development in addition to the context characteristics (tools, etc). These dimensions are thought of as a continuum.</p>